CNC CABINETS INC

WELCOME

CLIENT WELCOME PACKAGE

FROM CONCEPT TO CREATION

WELCOME

We're thrilled to work with you.

Founded by a passionate couple inspired by their young children, CNC Cabinets Inc. is committed to delivering high-quality, stylish, and functional cabinets tailored to your needs.

Our experienced team takes pride in providing exceptional service and personalized solutions—whether your taste leans modern or traditional. We're here to listen, collaborate, and bring your vision to life.

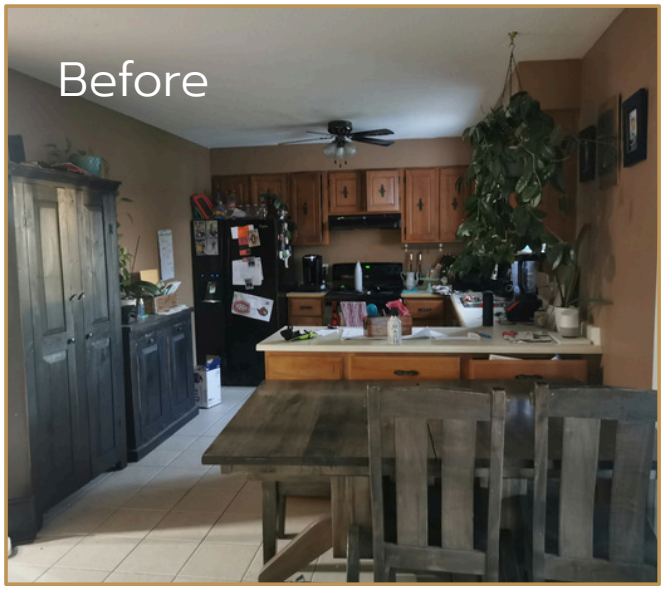
Thank you for choosing us. We look forward to creating beautiful and practical spaces.

ABOUT US

Welcome to CNC Cabinets Inc.!

We understand that where you live significantly influences your mood, productivity and overall quality of life. That's why we are dedicated to making your space not just beautiful but also practical, functional and a reflection of your unique style.

This welcome packet is intended to provide you with everything you need to know about working with us. Inside, you will find information about our process and how we can collaborate effectively.



MEET OUR TEAM

Sierra Levesque

Business Development Lead/President

info@cnccabinets.ca

Sierra is responsible for the overall administration of the business as well as business development and supporting the next generation of cabinetmakers.

Sebastien Levesque

Operations Manager/Secretary

shop@cnccabinets.ca

Sebastien has a background in design, electrical, general construction and of course cabinet making. He spends his time overseeing orders, production, installation and client relations.

Marc Trottier

Cabinet Manufacturing Technician

Marc is responsible for crafting your cabinetry with precision and care. Marc is also an experienced woodworker who you'll often see on installations and helping around the shop.

MEET OUR TEAM

Yves Levesque

Cabinet Maker

Yves is our jack of all trades. He spends his time helping around the shop in every aspect, whether it's building sets, fixing things or helping out on an installation.

Mathieu Chabot

Cabinet Maker

Mathieu works directly from approved drawings and specifications to ensure each component is built to the highest quality standards. His attention to detail is unparalleled and he ensures nothing is missed and is built with precision.

Denis Goulet

Cabinet Installer

With a keen eye for craftsmanship, Denis is a dedicated cabinet installer known for turning blueprints into beautifully finished spaces.

MEET OUR TEAM

Claude Caron

Cabinet Maker

Claude is known for his problem-solving mindset and dedication to getting the details right. He brings both technical expertise and a craftsman's touch to every project he takes on.

OUR SERVICES

We offer a comprehensive range of services to meet your needs.

01

Project Design and Manufacturing

Utilizing advanced design tools, we create 3D renderings to help visualize layouts, colors, and finishes, ensuring your space is both functional and beautiful.

02

Cabinet Installation and Removal

Our skilled team handles the removal of old cabinets and the precise installation of new ones, ensuring a seamless transition and a perfect fit.

03

Project Construction

Looking to work directly with one contractor? From cabinetry to full-scale renovations, we manage all aspects of your project, delivering results that exceed expectations.

04

Hardware, Countertop, Sink and Faucet Supply

We provide a selection of quality hardware, countertops, sinks, and faucets to complete your renovation; offering both style, functionality and a seamless design experience from start to finish.

THE PROCESS

01 Consultation

At the beginning of our journey together, you'll have a ***Design Questionnaire*** to complete. This ensures we capture all relevant information relating to your project. Afterwards, we will hold a consultation. This is the perfect opportunity for us to go through your questionnaire responses, inspirations, and take preliminary measurements of your space.

02 Design and Quote

Our team will create a 3D rendering as well as a quote for you to review after your consultation. Your quote includes an initial design and one free revision to help bring your vision to life. **Any further revisions are billed at $50 each**. If applicable and if you go ahead with your project, these additional revision fees will be waived. If you decide not to proceed, revision fees will be charged in consideration of the time and resources invested.

03 Material Selection and Deposit

We will have a meeting with one of our team members to finalize your selections and pay the deposit. Deposit must be paid to secure your delivery date and to put your project into production.

04 Delivery and Installation

Once your set is complete, we will schedule delivery promptly. If installation is included in our services, we will arrange delivery and installation accordingly. Otherwise, it is the client's responsibility to coordinate with us for the delivery and their contractor for the installation.

OUR PRODUCTS

Explore our diverse range of products designed to suit various budgets, styles and preferences.

01

Cabinet Collections

Choose from our curated collections, each offering unique designs and finishes to match your aesthetic.

We offer cabinets constructed with the following:

- **Thermoplastic**
- **Wood**
- **Melamine**

We offer cabinets constructed in the following:

- **Full Custom cabinets** offer complete design freedom, built to your exact specifications for the perfect fit and finish.
- **Semi-Custom cabinets** provide flexibility with a range of styles, sizes, and finishes, offering a balance of customization and cost.
- **Prefabricated (or stock)** cabinets are pre-built in standard sizes, making them the most budget-friendly and fastest to install—ideal for quick projects with standard layout needs.

02

Countertop, Sink and Faucet Supply Solutions

We offer a wide selection of high-quality countertop materials to suit any style or budget. From luxurious natural stone like quartz to durable *Dekton*, butcher block, and laminate options, our inventory is curated for beauty, performance, and value. We also distribute Stylish International Inc. sinks and faucets. Whether you're updating a kitchen, bath, or commercial space, we provide the materials and expert guidance you need to bring your project to life.

03

Vanity & Vanity Tops

Upgrade your bathroom with our wide range of stylish and functional vanity supplies. We create everything from sleek, modern vanities to classic, traditional styles in a variety of sizes, finishes, and countertop options. Whether you need a single-sink setup for a small space or a double vanity for a master bath, our high-quality products combine durability with design to suit any project or budget.

04

Accessories & Storage Solutions

Complete your space with our premium hardware and smart storage solutions. From stylish cabinet handles and knobs to innovative drawer organizers, pull-out shelves, and space-saving accessories, we offer functional touches that enhance both form and function. Whether you're optimizing a kitchen, bathroom, or closet, our hardware and storage options bring organization, convenience, and a polished finish to any project.

RENOVATION GUIDE

Introduction | A Renovation Done Well

A kitchen or bathroom renovation is more than a construction project—it's a carefully coordinated process that transforms how you use your space. At CNC Cabinets Inc., we believe that the best results come from clarity, collaboration, and craftsmanship.

This guide is designed to walk you through key moments of a project, explain how decisions impact progress, and highlight details many homeowners don't realize until they're already in the process. Our goal is to ensure your experience feels informed, intentional, and well-managed from start to finish.

The Big Picture: How a Project Comes Together

Every project involves multiple phases, trades, and timelines working in sequence. While inspiration images often show the finished space, the journey there requires careful planning and coordination.
Custom cabinetry sits at the centre of this process. Because cabinets define layout, storage, and functionality, many other elements depend on them being finalized and installed before moving forward.

What this means for you:
Progress happens in stages, and patience between phases is often necessary to ensure quality and precision.

Cabinetry: The Foundation of the Space

Cabinetry is not simply installed—it is designed, built, and placed with intention. Cabinet placement determines:

- Appliance fit and clearances
- Countertop dimensions
- Plumbing and electrical locations
- Overall flow and functionality

Because of this, cabinetry is typically installed before countertops are measured and before many finishing trades can complete their work.

Important Note about Plumbing & Electrical

CNC Cabinets Inc. does not provide electrical or plumbing services, including the disconnection or reconnection of sinks, faucets, or associated plumbing fixtures. The client is responsible for making their own arrangements with a qualified electrician and/or plumber to complete these services before and after installation, as required. All associated costs are the responsibility of the client unless specified in our scope of work.

Countertops: Why Timing Matters

One of the most common surprises during a renovation is learning that stone and solid-surface countertops **cannot** be accurately measured or fabricated in advance.

Countertops are fabricated specifically for your space. Every detail must be carefully considered before fabrication can begin.

The process typically looks like this:

1. Cabinet installation is completed
2. Countertops are professionally templated on site after cabinet installation
3. Fabrication takes place (often several weeks)
4. Countertops are installed

This waiting period is normal and ensures your countertops fit perfectly —accounting for walls, seams, and overhangs.

A Few Details Worth Knowing

- Material availability affects timing. Some stone selections may require additional time for slab sourcing, approval, or delivery.
- Seams are sometimes necessary. Their location depends on slab dimensions, the layout of your space, material characteristics, and structural or fabrication requirements. Your fabricator will determine the appropriate placement.
- Natural stone is inherently unique. Variations in colour, veining, movement, and pattern are part of its natural beauty.
- Care and maintenance matter. Follow the care instructions specific to your selected material.

Appliances: Planning for a Perfect Fit

Appliances influence cabinetry more than most homeowners expect. Appliance specifications are required early to ensure:

- Correct cabinet sizing
- Proper clearances
- Adequate ventilation and power supply

Panel-ready appliances require custom panels, which are designed and built alongside your cabinetry.

Important note:
Changing appliances later in the process may affect cabinetry design, costs, and/or timelines.

Finishes & Materials: Understanding Natural Beauty

Custom cabinetry offers a wide range of finishes, each with its own character:

- Painted finishes for a smooth, tailored look
- Stained wood that highlights natural grain
- Veneers and laminates for durability and consistency

Natural materials may show variation in grain or tone—these are not flaws, but part of what makes your cabinetry unique.

During installation :
Minor touch-ups may be required, particularly with painted finishes, due to the active renovation environment.

Design Review & Approvals: A Critical Step

Before cabinetry enters production, detailed shop drawings are provided for review. These drawings outline:

- Cabinet layouts and dimensions
- Door styles and finishes
- Hardware placement and functional details

Once approved, fabrication begins. Changes after this stage may impact costs, timelines, and material availability.

Our recommendation:
Review drawings carefully and ask questions—this is your opportunity to fine-tune the details.

Ventilation & Range Hoods: Planning Beyond the Cabinets

Ventilation is a functional necessity that also impacts design. Many homeowners are surprised to learn that:

- Not all hoods vent to the exterior
- Cabinet design may need to accommodate ducting
- Ceiling height and layout affect hood options

Early planning ensures your space performs as beautifully as it looks.

Decision Timing: When Choices Are Needed

Certain decisions must be made at specific stages to keep your project moving smoothly. Delays in decision-making may result in paused work or extended timelines. All decisions must be confirmed 6 weeks prior to the desired delivery/installation date.

Luxury experience tip:
Timely decisions allow the process to feel calm and controlled.

Living Through a Renovation

While we take great care to protect your home, renovations are active work environments. You may experience:

- Temporary loss of kitchen use
- Noise and dust
- On-site adjustments for optimal fit

These moments are a normal part of custom work and help ensure the final result meets our standards—and yours.

Timelines & Expectations

Renovation timelines are estimates and can be influenced by:

- Supplier lead times
- Product availability
- Trade coordination

When changes occur, our team communicates clearly and proactively.

Our promise:
No surprises without conversation.

How You Can Help Ensure a Smooth Experience

- Share appliance details early
- Make selections within recommended timelines
- Ask questions—we welcome them
- Understand that refinements are part of custom craftsmanship

A successful renovation is a partnership.

Custom work requires precision — and sometimes, patience.

During installation, certain elements may appear unfinished or slightly misaligned. This is often because other components need to be completed or adjusted first.

For example, doors and handles can look uneven during initial placement, but final alignment and fine-tuning happen at the appropriate stage of the process.

Rest assured, every detail is reviewed and refined before we consider a project complete. We stand behind our work and will always ensure the finished result meets our standards — and yours.

Preparing Your Space for Our Team

To ensure a safe and smooth experience for everyone, please make sure your space is completely clear of obstacles before our team arrives.

- **Remove all obstacles:** All items, including appliances, must be removed from the designated work area before our arrival.
- **Keep walkways clear:** Ensure all hallways, entrances, exits, and access routes are free of obstructions to allow our team to move safely and efficiently.
- **Prioritize safety:** A clear, accessible space helps protect our staff, your property, and any items being handled during the service.

Please ensure the space is fully prepared before our team arrives. Your cooperation helps us maintain a safe working environment and provide you with the best possible service. Thank you for helping us keep everyone safe!

CHANGE ORDERS

What Clients Need to Know

At CNC Cabinets Inc., we understand that ideas evolve as your project comes together. To keep everything organized, transparent, and on schedule, we use a Change Order process for any updates after your project has been approved.

What Is a Change Order?

A Change Order is any change to your original, approved plan.
This may include:

- Cabinet sizes or layouts
- Materials, finishes, or colours
- Hardware selections
- Appliance changes that affect cabinetry
- Installation scope or timing
- Additional scope of work

Why We Use Change Orders

Change Orders help us:

- Clearly document changes and provide accurate pricing
- Protect your project timeline
- Avoid confusion or miscommunication
- This ensures you always know what is changing, why, and how it affects your project

How the Process Works

1. You Request a Change.
    a. Requests must be made in writing.
2. We Review the Impact.
3. We assess how the change affects:
    - Cost
    - Timeline
    - Design or production
4. You Receive a Change Order.
5. You'll receive a detailed change order outlining:
    - The requested change
    - Any pricing adjustment
    - Any schedule impact
6. You approve and pay required deposits before we proceed.
7. Once approved electronically or in writing, we move forward with the change.

Important Things to Know

- Verbal changes cannot be actioned.
- Changes may affect timelines, especially once production has started.
- Changes requested after manufacturing begins may include rework or restocking costs.
- No changes proceed without electronic or written approval.

Our Commitment

We're committed to craftsmanship, transparency, and a smooth project experience. The change order process ensures your project stays organized while allowing flexibility when needed.
If you ever have questions, our sales team is happy to walk you through your options.

FAQ & NOTES

PAYMENT

What forms of payment do you accept?
We accept cash, e-transfers, cheques and credit cards.

Please note that for all credit card transactions there is an additional 3% charge for payment processing.

INSTALLATION

Is installation included in my quote?
We do include the cost of installation in our quotes.

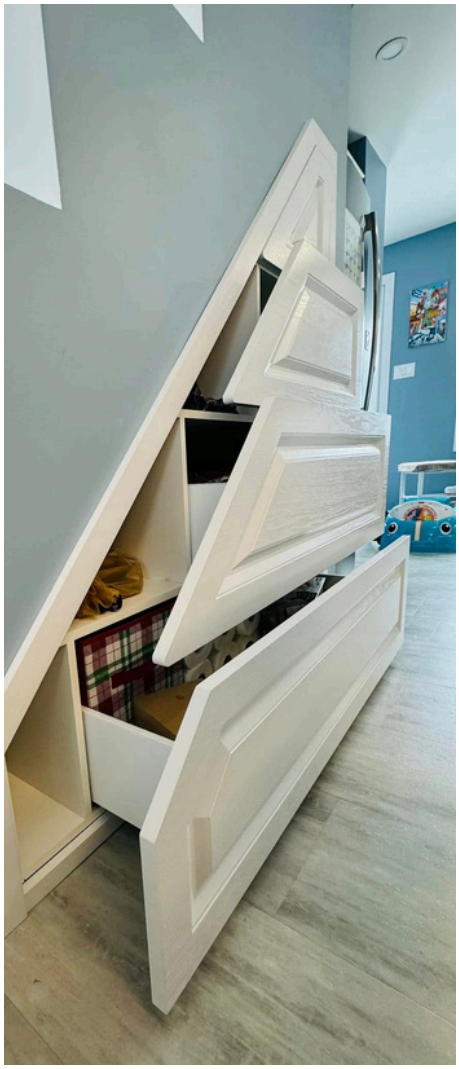
If you would like the cost removed for whatever reason, please mention this to our sales team during your consultation so it will be reflected in your quote.

Can we install our project ourselves?
Yes, we can simply produce cabinetry and provide the materials such as handles and countertops. However, we have clients sign a release form as the product will not be considered installed by a professional which could impact and/or void your warranty.

DESIGN REVSIONS

Why do you charge for revisions

If you decide not to move forward, any additional revision fees will remain payable in recognition of the time and resources dedicated to the development of your design.



WHATS NEXT?

TAKE ACTION

- Review your quote.
- Accept quote and confirm final details with measurements within established timeframes.
- Pay deposits.
- Schedule delivery and installation.

REAL RESULTS

Don't Just Take Our Word For It...

"Everything looks amazing, fits my budget, and is super practical."

Big thanks to CNC Cabinets for transforming my small bedroom with no closet into a stylish, functional space. Seb quickly came up with the perfect design—even working around a tricky window—and suggested a custom bed and nightstand to match the cabinets. Everything looks amazing, fits my budget, and is super practical. Seb and his team are easy to work with and truly care about customer satisfaction. Highly recommend!

- **M. GIRARD**

"The workers are very kind and professional"

"Thank you for the beautiful work completed with our Centre's kitchen renovation. The workers are very kind and professional."

- **KAPUSKASING GOLDEN AGE CENTRE**

"Not only were they affordable but they fit perfectly"

"We recently had our cottage kitchen countertops replaced by CNC Cabinets (Moonbeam). They did an amazing job. Not only were they affordable but they fit perfectly and totally update the look of our kitchen."

- **J. OTTEWELL**

PORTFOLIO

Residential Commercial Special Projects

KEEP IN TOUCH

37 Highway 11 East Moonbeam, ON

705-367-2557

info@cnccabinets.ca

www.cnccabinets.ca

Your satisfaction is our priority.
If you encounter any issues along the way,
please communicate with Sierra for assistance.

Sierra Levesque

BUSINESS DEVELOPMENT LEAD/PRESIDENT

info@cnccabinets.ca